

From: Eddie Hargreaves
To: Microsoft ATR
Date: 11/19/01 11:57am
Subject: Proposed Settlement is unacceptable

I just wanted to voice to you that I believe the currently proposed settlement is insufficient. Although I don't believe that breaking up Microsoft is the answer, the current plans are not strong enough. The main problem (as is currently evidenced in Windows XP) is that because Microsoft controls the Operating System, they can force users to use their software and keep them from using other, better software; thus running good software companies out of business. Microsoft needs to follow the same rules as everyone else, and instead is making the rules up. Consumers and businesses have been harmed by Microsoft's business practices, and they need to be shown they can't do that. Justice must be done.

Ed Hargreaves
Kennewick, WA